Innovative workshop on Artificial Intelligence and Data Driven Decision Making conducted for A&N Administration

Port Blair, June 19

In a significant step towards harnessing the power of emerging technologies for enhanced governance and improved public service delivery, the Andaman & Nicobar Administration with the assistance of Wadhwani Foundation organised a 03 days comprehensive workshop/ training program on Artificial Intelligence (AI), Machine Learning (ML), Generative AI, and Data Analytics and its application in Govt. process for improving service delivery.

The workshop held for Senior Officers (Secretaries and HODs) today aimed at giving due thrust on its application in various key Govt. process in Andaman & Nicobar Administration.

The workshop also aimed to equip the administrative leaders with cutting-edge knowledge and practical insights into how these transformative technologies can be leveraged to improve the efficiency and effectiveness of government operations. The expert team from the Wadhwani Foundation meticulously curated the content, focusing on real-world use cases that are directly relevant to the unique challenges and opportunities within the Andaman and Nicobar Administration.

The Chief Secretary, A&N Administration, Shri Keshav Chandra, IAS was present throughout the workshop. In his opening remarks, the Chief Secretary emphasised on the need for usage of emerging technologies for digital transformation of Govt. processes in Andaman & Nicobar Administration to ensure much better delivery of Govt. Services.

The Workshop was highly interactive and covered emerging technologies such as: **Understanding AI and ML:** Participants were introduced to the foundational concepts of AI and ML, including their potential applications in various domains of public administration. The sessions highlighted how these technologies can automate routine tasks, enhance decision-making processes, and provide predictive insights for better resource management.

Generative AI Applications: The workshop delved into the innovative use of generative AI, showcasing its capabilities in creating efficient workflows, generating actionable insights from large datasets, and improving citizen engagement through personalized services.

Data Analytics for Impact Measurement: Emphasis was placed

Innovative workshop on Artificial Intelligence ...

on the critical role of data analytics in measuring the impact of various government programs. The participants explored methodologies for collecting, analyzing, and interpreting data to assess program effectiveness and make data-driven policy decisions.

Real-World Use Cases: The Wadhwani Foundation team presented a range of successful use cases from other government bodies demonstrating how emerging technologies have been utilized to enhance service delivery. These case studies provided valuable insights into the practical implementation of AI and data analytics in the public sector.

The Secretary (IT/AR), Shri L. Kumar, IAS, in his welcome address stated that the A&N Administration has been making continuous efforts to sensitize all the officers and operational level team on various technologies to facilitate its usage in day to day working. He also stated that the 03 days workshop shall cover around 250 officers and staffs for giving an exposure and hand holding its implementation, a press release from IT Deptt. said.

Chief Secretary inaugurates Skilling Workshop for mid level officers on Emerging Technologies

Urges participants to keep abreast with technology & innovation to enhance service delivery output

Staff Correspondent
Port Blair, June 20

The two-day skilling workshop on emerging technologies for Mid-Level Officers of various Departments being organized by the Department of IT and Administrative Reforms & Training Wing of A&N Administration with the assistance of M/s Wadhwani Foundation for Digital Transformation, New Delhi got underway with its inauguration by the Chief Secretary, A&N Administration, Shri Keshav Chandra, IAS, as chief guest in the conference hall of DBRAIT here this morning.

The inaugural session was also attended by the Secretary (IT/ AR), Shri L. Kumar, IAS, Deputy Commissioner, Nicobar, Ms Jyoti Kumari, IAS, Assistant Commissioner, Campbell Bay, Shri Abhishek Gulia, Senior Officers and Officials from various Departments of A&N Administration. The Director, Wadhwani Centre for Govt. Digital Transformation, New Delhi, Shri Sudhir Aggarwal and the Dean, Shri Kamal Das, as experts are conducting the workshop.

Addressing the gathering, the Chief Secretary said, the primary objective of any organization is to strive for continuous improvement of service delivery to achieve the intended outcomes. This workshop, he said, aims to equip individuals with the tools and technologies necessary to improve their work and achieve excellent outcomes.

Mentioning Japan as an example, the Chief Secretary highlighted how the country despite being small in size has made significant strides in innovation and technological advancement. The Chief Secretary further stated that keeping in mind the rapid *(Contd. on last page)*

Chief Secretary inaugurates Skilling ...

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advancement in technology and innovation, it is essential to organize periodic training programs at different levels of the Govt. Departments. Urging all officers and officials from various Departments to take full advantage of the two-day workshop, the Chief Secretary said, "Learning new techniques and innovations will not only enhance service delivery and desired output, but also empower individuals, keeping them abreast with the latest technologies. This, in turn, will boost their confidence and ensure they remain at the forefront of progress."

Earlier, welcoming the gathering, the Special Secretary (IT), Dr. Utpal Sharma said, the objective of organizing this workshop is to sensitize Mid Level Officers on emerging technologies relating to Govt. Digital Transformation and also handholding in its application in various processes. He informed that in the last two years, digitalization has got more impetus and is being done in a more systematic manner. This two day workshop will lead to more outcomes and identification of areas for its implementation, he stated.

The inaugural session concluded with the vote of thanks by OSD (IT), Shri A. James. This was followed by an in-depth session on cutting edge technologies which can be leveraged to improve the efficiency and effectiveness of government operation on day to day basis. About 210 officials from various Departments are attending the workshop.

A&N Administration completes 3-day Reskilling Session on Emerging Technologies led by Chief Secretary

Port Blair, June 22

The Andaman & Nicobar Administration, in collaboration with the Wadhwani Center for Government Digital Transformation (WGDT) of the Wadhwani Foundation, successfully completed a three-day intensive reskilling program for its leadership and mid-level officers. The training, held from June 19 to 21 focused on cutting-edge technologies including Artificial Intelligence (AI), Machine Learning (ML), Deep Learning (DL), Computer Vision (CV), Generative AI (GenAI), and Data-Driven Insights for policy transformation, program enhancement, and improved service delivery.

The sessions were attended by approximately 220 officials, including the Chief Secretary, various *(Contd. on last page)*

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Secretaries, and Heads of Departments. The training was designed to be highly engaging, with a strong emphasis on practical use cases demonstrating the application of these technologies in government sectors.

Program Highlights

Interactive Sessions: Each session was designed to relate to the participants' work environment, making the learning process highly relevant and engaging.

Technology Decoded: Modern technologies were explained in the context of government operations, focusing on their abilities, capabilities, potential challenges, and nuances with use cases from government.

Idea Generation: Participants worked in groups to brainstorm and come out with ideas on solving problems or for developing new initiatives.

The Chief Secretary and several Secretaries actively participated throughout the sessions, ensuring the effectiveness of the training and focusing on the next steps for implementation. The pro-bono engagement of WGDT, known for their work with various Central Ministries and States, added to the confidence of the A&N Administration in adopting these technologies.

Future Collaborations

Project Discussions: The ideas generated during the brainstorming sessions will be examined by WGDT team from technical feasibility. For ideas found technically feasible, high level solution design document will be prepared and shared with the Administration. The A&N Administration is committed to converting technically feasible ideas into projects using its own tech resources and NIC to benefit the A&N Administration. The support beyond skilling sessions will also be provided by Wadhwani Foundation on probono basis.

Mutual Acknowledgement: WGDT expressed appreciation for the initiative and the commitment shown by the A&N Administration. In return, the Administration looks forward to further engagements to continue this journey of digital transformation.

This reskilling session marks a significant step towards empowering the Andaman & Nicobar Administration with the latest technological advancements, aiming to enhance governance and service delivery across the region.

The successful completion of the training session highlights the commitment of A&N Administration to leverage emerging technologies for governmental improvements, a press release from IT Deptt. said.